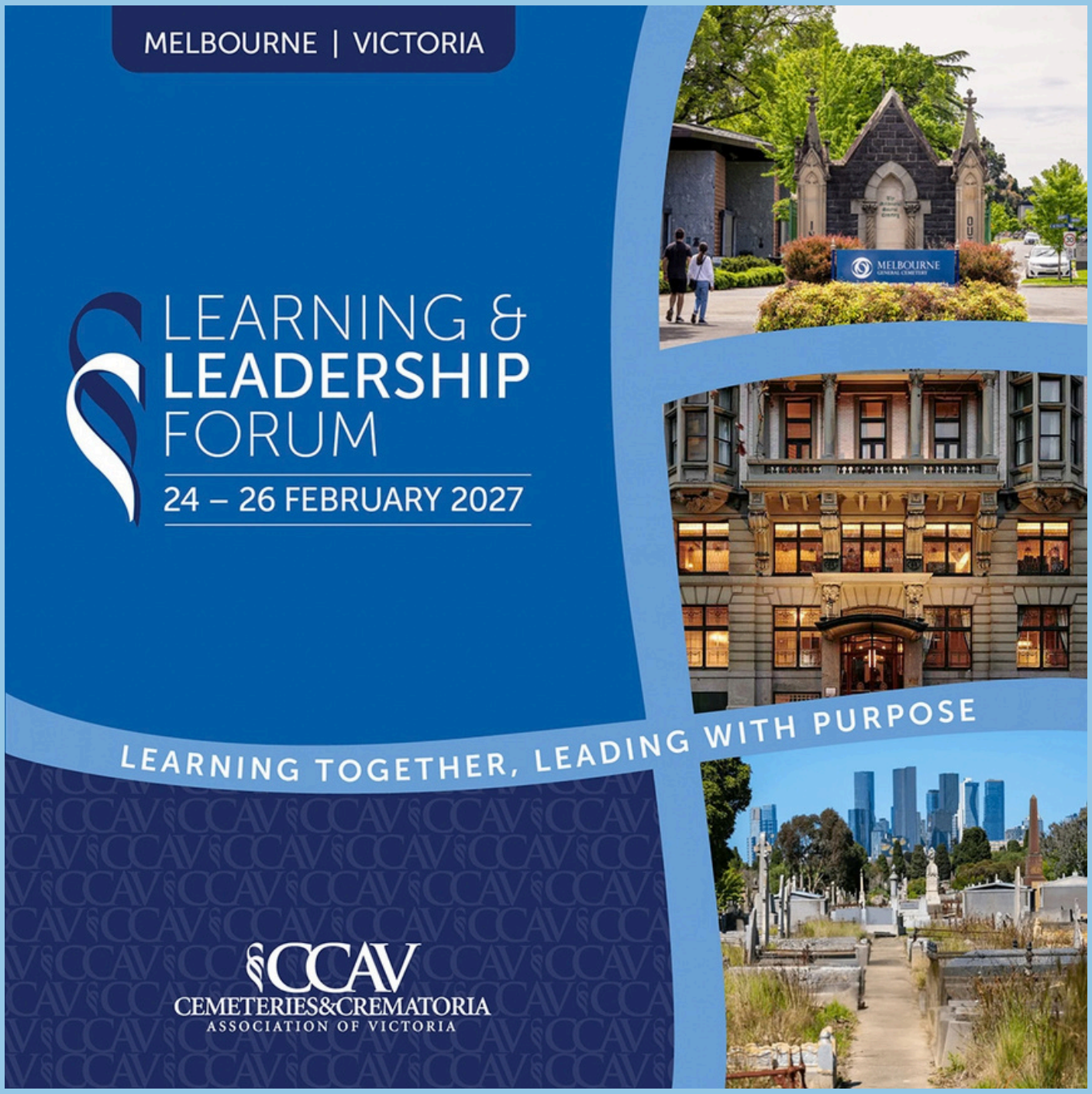


Join us for an unmissable event dedicated to shaping the future of Victoria's cemeteries.
This inspiring forum brings together cemetery professionals, trustees, volunteers, and industry partners to explore the opportunities and challenges facing our sector.
Gain valuable insights into emerging trends, innovative practices, governance, compliance, and operational excellence. Hear from respected industry leaders and engaging guest speakers who will share practical knowledge, fresh perspectives, and real-world experiences.
Whether you are looking to strengthen your skills, expand your professional network, or discover new ideas to support your cemetery and community, this forum offers an invaluable opportunity to learn, collaborate, and lead the future of cemetery management.

Our Partners

We are once again thrilled to extend our heartfelt thanks and appreciation to our outstanding partners for their steadfast support of CCAV throughout the year.

Our partners are deeply invested in our industry, dedicating time and resources to forge strong, lasting relationships. Their loyalty to our association is something we continue to earn by giving them thoughtful consideration in our purchasing and service tendering decisions. Their commitment enables us to offer subsidized event costs for all members, and we are truly grateful for their invaluable contributions.



Program Focus

Supporting the Professionals Who Care for Our Places of Remembrance

The Cemeteries and Crematoria Association of Victoria (CCAV) invites Cemetery Trust representatives, staff, volunteers and industry professionals to join us for the 2027 Learning and Leadership Forum, an opportunity to connect, share knowledge and explore the issues shaping the future of Victoria's cemeteries.

Our cemeteries are important community assets, preserving history, respecting cultural traditions and providing places of remembrance for generations to come. The Forum will focus on practical knowledge, stronger governance and the people responsible for caring for these special places.

What can you expect?
The developing program will feature expert presentations, practical discussions and opportunities to learn from colleagues and specialists across a range of important topics, including:
Governance and Compliance – strengthening leadership, understanding responsibilities and supporting Class B Cemetery Trusts, particularly volunteer-operated trusts.
Risk Management, Insurance and Safety – exploring VMIA, OHS, risk assessments, Safe Work Method Statements and strategies for safer cemetery operations.
Cemetery Records and History – working with Public Record Office Victoria (PROV) to explore record preservation, archival responsibilities and protecting our cemetery heritage.
Cemetery Administration – understanding relevant estate administration processes and the role of State Trustees Victoria.
Cemetery Operations and Infrastructure – tree management, disability access, grave preparation, cultural considerations and the Kangaroo Ground development.
Innovation and Changing Practices – exploring natural burials, shroud cremations, sustainability and evolving community expectations.

Learning together. Leading with confidence.
With a particular focus on supporting smaller and volunteer-operated Cemetery Trusts, the Forum will encourage the sharing of experiences, practical solutions and ideas that can be taken back to individual Trusts and put into practice.
Whether you are an experienced cemetery professional, a Trust committee member or a volunteer contributing to your local community, this is an opportunity to build confidence, strengthen connections and be part of the conversation shaping our sector.

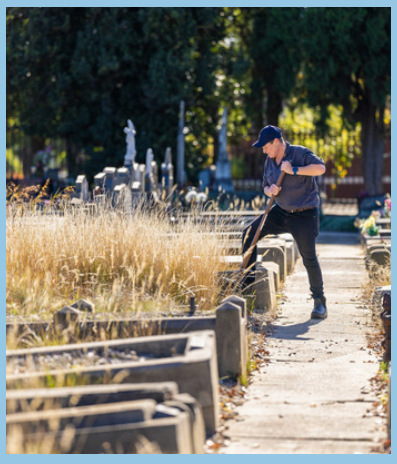
Join us as we learn from one another, strengthen our leadership and support the future of Victoria's cemeteries.

Program topics, speakers and activities are indicative only and remain subject to change as planning progresses.

Registration Fees

Full Registration - CCAV Members and Affilitates Early Bird until 23 January 2027	$625.00
Full Registration - CCAV members and Affilitates From 24 January to 9 February 2027	$625.00
Full Registration - Non CCAV members Early Bird until 23 January 2027	$675.00
Full Registation - Non CCAV members From 24 January to 9 February 2027	$725.00
Companion/Guest Registration Early Bird Price until 23 January2027. Includes all social events, meals, and cemetery tour No Business Sessions	$340.00
Companion/Guest Registation From 24 January to 9 February 2027 Includes all social events, meals, and cemetery tour only No Business Sessions	$390.00
Professional Session - Thursday Business Session and Cemetery Tour	$220.00
Professional Session - Friday Business Session	$165.00
Thursday Dinner Only	$220.00
Trade Stand - Bronze Level or Non Industry Partner	$700.00







Program subject to change.

Wednesday

24 February, 2027

Welcome to Melbourne!

CCAV Cemetery Learning and Leadership Forum

Learning Together. Leading with Purpose.

4.30pm - 5.00pm	**Registrations** Register and collect your lanyard at the Atrium
5.00pm - 6.30pm	**Trade Event -**
6.30pm - 10.30pm	**Welcome Reception** Welcome Reception and Buffet Dinner



Program subject to change.

Thursday

25 February, 2027

Learning together, Leading with purpose

9.00am -9.15am	Welcome and Open
9.15am - 10.00am	**Key Note - Nick Morris Accessibility in Cemeteries**
10.00am - 10.30am	Tree Management
10.30am - 11.00am	Natural Burials and Shroud Cremations
11.00am - 11.20am	Morning Tea
11.20am - 11.45am	Kangaroo Ground development
12.15 - 12.45	Cultural Interments
12.15pm - 12.45pm	Safety Awareness
12.45 - 1.30	Lunch
1.45pm	Depart for Cemetery Tour
6.30pm - 10.30pm	Pre Dinner Drinks and Dinner

Program subject to change.

Friday

26 February, 2027

Learning together, Leading with purpose

8.30am - 9.00am	Networking opportunity
9.00am - 9.20am	**Matt Morgan - research results**
9.20am - 9.25am	Excellence Award Winner presentation
9.25am - 9.45am	VMIA
9.45am - 10.15am	State Trustees
10.15am - 10.45am	Morning Tea in Trade Show Area with Partner Updates
10.45am - 11.15am	PROV
11.15am - 12.15pm	**Demystifying Right of Interment**
12.15pm - 12.45pm	Department of Health
1.00pm	Conference close

Program subject to change.

Important Information

Wednesday **24 February 2027** **Welcome Reception** **6.00pm - 10.00pm**	Welcome Reception will be held in the King Edward Ballroom and The Artium
Thursday **25 February 2027** **1.30pm - 4.30pm**	CEMETERY TOUR
Thursday **25 February 2027** **Conference Dinner** **6.30pm - 10.30pm**	Pre Dinner Drinks/Networking and Conference Dinner will be held in The Artium and King Edward Ballroom **Dress Code: TBC**
Friday **26 February 2027** **9.00am to 1.00pm**	BUSINESS SESSION





Cancellation Policy

By registering for the CCAV Forum at Rendezvous Hotel
(24 – 26 February 2027), you agree to the following refund conditions:

- Cancellations more than 30 days prior (before 23 Jan 2027):
  Full refund less $50 administration fee.
- Cancellations 14–30 days prior (24 Jan – 11 Feb 2027):
  50% refund.
- Cancellations less than 14 days prior (after 12 February 2027):
  No refund.

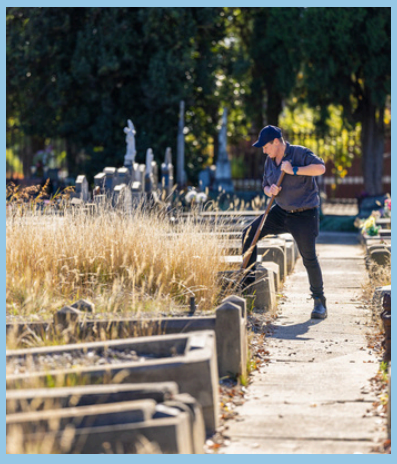
Substitutions: A registered delegate may be substituted at no extra cost if requested in writing at least 48 hours before the conference.

Event Cancellation/Postponement: If the conference is cancelled, a full refund will be issued. If postponed, registrations transfer automatically; refunds are available if the new dates are unsuitable.

Exceptional Circumstances: Refunds may be considered for serious illness, bereavement, or other exceptional circumstances upon request.

Refunds will be processed within 14 business days via the original payment method.







Accommodation

We are pleased to provide the following accommodation options.

Accommodation must be booked directly with your preferred choice. Your must contact the properties direct to gain access to the CCAV negotiated rates.

Please ensure you read the cancellation policy; each property has its own cancellation policy.

Rendezvous Hotel

328 Flinders Street
Melbourne Vic 3000
Phone: (03) 9250 1888

CCAV Forum **Book Now**
Queen Room: $199 per night includes one breakfast per day
Valid unitl 23 January 2027

Stamford Plaza

111 Little Collins Street
Melbourne Vic 3000
Ph: 03 9659 1000

Various rooms from $260 per night

Crowne Plaza

1-5 Spencer Street
Docklands Vic 3008
Ph: 03 948 2777
reservations.melfs@ihg.com

Various rooms from $385 per night







We are better together!

CCAV
CEMETERIES&CREMATORIA
ASSOCIATION OF VICTORIA

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